



OVERVIEW AND SCRUTINY BOARD

8 JUNE 2004

<p style="text-align: center;">CENTRAL SERVICES PERFORMANCE REPORT 2004/05</p>

1. PURPOSE OF THE REPORT

- 1.1 To provide the Members of the OSB with the opportunity to consider and comment on the end of year performance information for the year 2003/04 and performance targets for 2004/05, 2005/06 and 2006/07.

2. RECOMMENDATION

- 2.1 It is recommended that the OSB notes and comments on the attached report

3. BACKGROUND

- 3.1 As part of the reporting arrangements for Best Value Performance Indicators it is appropriate that the views of the OSB are considered.
- 3.2 The process of reporting Service Performance information occurs three times a year; at the end of the first, second and final quarter. Performance is reported at the Corporate Performance Clinics, the report in respect of the year end clinic for 2993/04 is attached.

4. BACKGROUND PAPERS

Report to Corporate Performance Clinic 24th May 2004 (attached)
Best Value Performance Indicators 2003/205 Guidance - ODPM
Best Value Performance Indicators 2004/05 Guidance - ODPM

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